

## HENDON RESIDENTS FORUM

18 January 2010

St Joseph's Pastoral Centre, St Joseph's Grove, The Burroughs, Hendon, London NW4 4TY

### ISSUES TO BE CONSIDERED

|    | Issue Raised  | Response  |
|----|---|---|
| 1. | <p>Petition Received:<br/>Repairs to the front bedroom section of the two front bedroom maisonettes in Warner Close, Marriotts Close and Marsh Drive in order to meet the Government Decent Homes Standards.</p> <p>Can a copy of the Health and Safety condition survey report be supplied?</p> <p>Mr Derrick Chung sent to the Leader of the Council, Councillor Mike Freer.</p> <p>156 signatures<br/>West Hendon Residents Association</p> <p><b>Following receipt of the Petition the following question(s) have been raised by the West Hendon Residents Association:</b></p> | <p>The 4 Regeneration Estates, including West Hendon, were outside the Council's ALMO business cost model. Alternative investment was identified for the estates as part of wider regeneration initiatives.</p> <p>However, in September 2007 stock condition surveys were carried out on the four estates to establish the investment needs. A summary of the West Hendon Estate stock condition survey is attached as Appendix 1. Also included are comments as to how the recommendation has or will be dealt with. Please note there has not been a separate health &amp; safety stock condition report.</p> <p>As result of these surveys, in conjunction with the Council, Barnet Homes adopted a Capital Works strategy for the Regeneration Estates. This strategy is based on a traffic light system in which capital works are prioritised based on health and safety requirements. The programme has been phased over a 3 year period and the budget for the works is £4.36 million.</p> <p>Barnet Homes are now in the second year of the programme and the majority of the capital works to the West Hendon Estate were carried out 2008/9. This included window renewals, upgrading of communal and internal electrical installations and environmental improvements totalling £1.4m. In addition to this, West Hendon received capital funding through the Repairs and Maintenance support programme in 2008/09, with approximately £180k of improvements to elements such as one off kitchen unit replacements and voids works being delivered.</p> <p>Barnet Homes also provides a full repairs and maintenance service for the estate.</p> <p><b>This response was provided by the then Leader of the Council, Councillor Mike Freer. This was provided to each petitioner. For further information please see appendix A, which is attached.</b></p> |
| a) | What is the definition of a temporary tenant?   | The definition of a temporary tenant is a person who was placed in accommodation that is of a temporary nature. The properties that are covered by regeneration plans fall into this category.  |
| b) | If either class of tenant, temporary or secure respects the rules and operate the same can consideration be made to the class of their status?  | The label 'temporary' is therefore connected with the property not the individual.<br><b>Pam Wharfe</b><br><a href="mailto:pam.wharfe@barnet.gov.uk">pam.wharfe@barnet.gov.uk</a>   |

|    | <b>Issue Raised</b>   | <b>Response</b>  |
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| 2. | <p>Petition Received<br/>Proposed changes to the Edgware K CPZ</p> <p>We the residents in the Edgware K CPZ area strongly oppose the proposed reduction in the current operational hours of the CPZ</p> <p>54 Signatures</p>  | <p>This petition was received in response to Council proposals to amend the current operating hours of the Edgware K CPZ from Monday to Sunday 8am to 9pm to reduced hours of Monday to Saturday 8am to 6.30pm. This proposal resulted from a review of the Edgware CPZs, through which dissatisfaction amongst residents was highlighted with the current operating hours in the K CPZ, which were considered unnecessarily long compared to surrounding restrictions.</p> <p>The Council are currently considering all responses received through the statutory consultation necessary to make any changes, including the sentiments of the petition. Once a decision has been reached, all those consulted in respect of the proposed change will be informed of the Council's intentions.</p> <p><b>Neil Richardson</b><br/><a href="mailto:Neil.Richardson@hotmail.co.uk">Neil.Richardson@hotmail.co.uk</a></p> |
| 3. | <p>Having seen the beginning of the demolition of the high rise blocks, I am concerned about the presence of asbestos and other hazardous materials. Living on Stonegrove I want reassurance that all buildings scheduled for demolition have been surveyed by specialist surveyors and that any hazardous materials have been and will be removed by specialists qualified to remove same.</p> <p><b>Rhona Myers</b></p> | <p>Barratt let the demolition contract to their principal sub contractor Rye demolition. As part of their contract they undertook an type 2 survey and as a result removed under rigid conditions all hazardous materials from site as part of the soft strip prior to demolition of the structure. In addition the equipment used includes a damping down fine spray continuously used to reduce any dust disbursement. The demolition site was investigated recently by the Health &amp; Safety Executive and given a clean bill of health.</p> <p><b>Denny Adam</b><br/><a href="mailto:Denny.adam@barnet.gov.uk">Denny.adam@barnet.gov.uk</a></p>  |

|    | Issue Raised   | Response   |
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| 4. | <p><b><u>Planning Enforcement</u></b></p> <p>a) How many Planning Enforcement complaints has Barnet Council received each year for the last 5 years?</p> <p>b) How many Planning Enforcement complaints have been <u>investigated</u> by Barnet Council each year for the last 5 years?</p> <p>c) What is the current waiting time for a case to be investigated?</p> <p>d) How do these figures compare with neighbouring Planning Authorities and other London Councils?</p> <p>Myk Tucker</p> | <p>Mr Tucker will be provided with a written response to these issues raised following this meeting.</p> <p>Paul Frost<br/> <a href="mailto:paul.frost@barnet.gov.uk">paul.frost@barnet.gov.uk</a></p>   |
| 5. | <p>Sheltered Warden Accommodation</p> <p>a) How much has the Council spent in regard to their confirmed policy to change the provision for wardens protection sheltered accommodation?</p> <p>b) What is the cost of the Judicial Review?</p> <p>What is the estimate cost to the Council if it is ridiculous enough to challenge an adverse decision?</p> <p><b>Mr G Heaphy and Mr A Sloam</b></p>  | <p>A full response is unable to be provided due to the lateness of receipt of this issue.</p> <p>A response will be proved at the next Hendon Residents Forum which is due to take place on Wednesday 17 March 2010 at the Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP.</p> <p>Paul Frost<br/> <a href="mailto:Paul.frost@barnet.gov.uk">Paul.frost@barnet.gov.uk</a></p> |

|    | <b>Issue Raised</b>  | <b>Response</b>   |
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| 6. | <p>Icelandic Banks</p> <p>The President of Iceland has refused to sign the agreement to repay the money deposited in Icelandic Banks. At the last Forum, the Council stated that it expected almost 100% repayment, including interest.</p> <p>In my calculation, this would be a total of about £31.7m</p> <p>Would the Council Comment?</p> <p><b>Mr G Heaphy and Mr A Sloam</b></p> | <p>The Icelandic President's decision relates to a loan agreement the Icelandic government had agreed with HM Treasury is in relation to the repayment of deposits to UK investors in Icesave. This issue has no impact on the council's deposits with Landsbanki and Glitnir.</p> <p><b>Karen Bannister</b><br/> <a href="mailto:Karen.Bannister@barnet.gov.uk">Karen.Bannister@barnet.gov.uk</a></p>  |
| 7. | <p>Snow</p> <p>At the February 2008 Forum, the question was asked (November 28 by Mr C Cohen), would the Council consider investigating in some snow chains for essential vehicles for bad weather?</p> <p>The Council replied effectively, it's not really necessary.</p> <p>Does the Council have any thought?</p> <p><b>Mr G Heaphy</b></p>   | <p>It generally considered that snow chains and snow tyres on vehicles are not practical for use on UK roads, unless all roads were to be heavily covered in snow. Whilst major roads are generally kept clear of snow they would not provide sufficient grip on cleared roads to serve the purpose.</p> <p>We are investigating however, suitable equipment so that those assisting in snow clearance may also need specialist equipment in order that they may operate safely.</p> <p><b>Paul Bragg</b><br/> <a href="mailto:Paul.bragg@barnet.gov.uk">Paul.bragg@barnet.gov.uk</a></p> |

|    | <b>Issue Raised</b>  | <b>Response</b>  |
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| 8. | <p>Having experienced the wonderful sharp end of the NHS for my emergency admission to the Royal Free Hospital, last Monday night, the mechanical condition of the ambulance was a paradox to their fantastic service. The ambulance, 53 plated, having been round the clock had no effective shock absorbers and I gathered that this vehicle was good compared to some. Had I been suffering from a heart condition the results could have been fatal.</p> <p>May I enquire as to why these vitally important vehicles are not subject to regular to replacement as other Barnet vehicles and the same strict inspection and mot requirements as other road users are? And who is responsible?</p> <p><b>Clive Cohen</b></p> | <p>A full response is unable to be provided due to the lateness of receipt of this issue.</p> <p>The Council is currently in consultation with Barnet NHS. A response will be proved at the next Hendon Residents Forum which is due to take place on Wednesday 17 March 2010 at the Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP.</p> <p>Mr Cohen will be supplied a written response as soon as possible.</p> <p><b>Paul Frost</b><br/> <a href="mailto:Paul.frost@barnet.gov.uk">Paul.frost@barnet.gov.uk</a></p>   |
| 9. | <p>May I enquire the progress in maintaining our war memorials as undertaken in the September Forum and is the Council intending to maintain the top part of the memorials as well as the lower?</p> <p>May I also enquire as to the progress being made in ensuring that our latest war dead are inscribed on the war memorials in an appropriate and speedy manor.</p> <p><b>Clive Cohen on behalf of The London wildlife Trust, Barnet Group.</b></p>   | <p>Thank you for your interest, as you know the Hendon Memorial is one of several the Council maintains.</p> <p>We have taken advice on the state of the stonework and following the completion of the removal of the copper stains, no additional cleaning is planned for this year. This position will be reviewed at the end of the year.</p> <p>With regard to the addition of names the memorial already commemorates those who lost their lives in the second world war and we are not aware of any specific requests to have names added and so there are no plans for adding any additional names to this memorial at this time.</p> <p>We have also not received any requests to add specific names from people killed in conflicts post 1945, to this or any of our memorials. Currently there is no precedent for adding post 1945 names to our memorials.</p> <p>Although the council would need to give permission for the addition of names, the council does not have a budget for adding names to memorials, so where names are added these must be funded independently.</p> <p><b>Sue Taylor</b><br/> <a href="mailto:Sue.Taylor@barnet.gov.uk">Sue.Taylor@barnet.gov.uk</a></p> |

|     | <b>Issue Raised</b>  | <b>Response</b>  |
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| 10. | <p>Is the Borough aware that the side effect of the unavoidable use of excessive salt on our roads will effectively kill street trees 'big time' unless measures are taken to wash the Boroughs roads clean and speedily.</p> <p><b>Clive Cohen on behalf of The London wildlife Trust, Barnet Group.</b></p>  | <p>We will look to use a browser (mobile watering unit) to wash out the tree pits once the unsettled weather has stopped. If we washed the pits out now and we had another freeze, we would increase the need for salt in the areas we were trying to clear.</p> <p>Consultation is taking place in order to measure how other Local Authorities are dealing with this current issue.</p> <p><b>Andy Tipping</b><br/> <a href="mailto:Andy.Tipping@barnet.gov.uk">Andy.Tipping@barnet.gov.uk</a></p> |
| 11. | <p>In thanking the council for ensuring that some 20 traffic cones were finally removed from the Mill Hill roundabout reported in September Forum and for the list of roundabouts in the Borough which are sponsored, may I ask now who the sponsors are and how much the annual sponsorship actually is per roundabout?</p> <p><b>Clive Cohen on behalf of The London wildlife Trust, Barnet Group.</b></p> | <p>A full response is unable to be provided due to the lateness of receipt of this issue.</p> <p>A response will be proved at the next Hendon Residents Forum which is due to take place on Wednesday 17 March 2010 at the Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP.</p> <p>Paul Frost<br/> <a href="mailto:Paul.frost@barnet.gov.uk">Paul.frost@barnet.gov.uk</a></p>   |

|                         | Issue Raised  | Response   |                       |            |       |            |                         |            |                       |             |
|-------------------------|---|--|-----------------------|------------|-------|------------|-------------------------|------------|-----------------------|-------------|
| 12.                     | <p>In the Septembers forum I reported a number of street lamps and sign illumination remaining on 7/12. The addresses given remain illuminated. Will the Council undertake to address this issue across the Borough and get their officer to report neglected illuminations.</p> <p>Two such examples locally is the give way sign at street lamp 45, the junction of Worcester crescent and Glenwood road and street lamp 24 in Uphill road outside number 75.</p> <p><b>Clive Cohen on behalf of The London wildlife Trust, Barnet Group.</b></p> | <p>The following was the response at 07 September 2009 meeting:</p> <p>The Council do not pay for any energy consumed outside of normal operating hours. This risk falls to our street lighting maintenance contractor. However, clearly the issue of energy efficiency and its impact on carbon waste is an area of concern for everyone and it is therefore desirable that such issues are identified and resolved as quickly as possible. The Council encourages residents to report all lighting units which are faulty including where they are operating at incorrect times and these will be dealt with within the timescales specified in the street lighting maintenance contract with Barnet Lighting Services. Where issues are reported and not resolved this should also be reported as mechanisms exist to deal with non-performance issues.</p> <p>The following was the updated response following 07 September 2009 meeting:</p> <p>This has been reported to Barnet Lighting Services and will be rectified with 2 business days of the report.</p> <p>The defects have been rectified according to our contractor.</p> <p><b>Paul Bragg</b><br/> <a href="mailto:Paul.bragg@barnet.gov.uk">Paul.bragg@barnet.gov.uk</a></p> |                       |            |       |            |                         |            |                       |             |
| 13.                     | <p>Although I enquired recently from Democratic Services for details of autistic and other related conditions and the availability of allotments and horticultural services available in the Borough and/or neighbouring Boroughs at least 3 times or more , no information was forthcoming unlike their usual excellent services. May I now enquire and ask why?</p> <p><b>Clive Cohen on behalf of The London wildlife Trust, Barnet Group.</b></p>   | <p>We have various disability groups on our allotment sites.</p> <table border="0"> <tr> <td>Barnet Garden Project</td> <td>Archfields</td> </tr> <tr> <td>Sense</td> <td>Bells Hill</td> </tr> <tr> <td>Family Learning Project</td> <td>Bells Hill</td> </tr> <tr> <td>The Harrington Scheme</td> <td>Childs Hill</td> </tr> </table> <p>We do not have details of the tenants of leased sites however the Brook Farm allotments recently received a grant and have created raised beds for the disabled.</p> <p>All applications for allotment plots are treated in the same way. The prospective tenants would apply to the secretary of the site and plots are allocated in the order in which they are received. There is a waiting list for most sites.</p> <p><b>Mary Turp</b><br/> <a href="mailto:Mary.turp@barnet.gov.uk">Mary.turp@barnet.gov.uk</a></p>   | Barnet Garden Project | Archfields | Sense | Bells Hill | Family Learning Project | Bells Hill | The Harrington Scheme | Childs Hill |
| Barnet Garden Project   | Archfields  |  |                       |            |       |            |                         |            |                       |             |
| Sense                   | Bells Hill  |  |                       |            |       |            |                         |            |                       |             |
| Family Learning Project | Bells Hill  |  |                       |            |       |            |                         |            |                       |             |
| The Harrington Scheme   | Childs Hill   |  |                       |            |       |            |                         |            |                       |             |

**Committee Contact:** Paul Frost, Forum Administrator, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: [paul.frost@barnet.gov.uk](mailto:paul.frost@barnet.gov.uk)

**Future meeting Information**

| <b>Date</b>             | <b>Venue</b>   |
|-------------------------|--|
| Wednesday 17 March 2010 | Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP |



## Appendix 1

### West Hendon Externals Roofs

All the blocks apart from the high rise block have pitched roofs. These are in a good condition and no work is required.

The high rise block has a flat roof. There was no access to the roof so it could not be checked as no one had a key. The caretaker advised that the roof had been recovered in recent years.

BH Response:

Very few roof repairs are carried out on the West Hendon estate blocks, however, should these arise they will be dealt with through the repairs and maintenance process.

### Windows

The blocks have a mixture of double glazing upvc and s/g timber framed windows with the majority having the s/g timber frames.

These windows are in poor condition and replacement is required. They are starting to cause problems in the flat like condensation and allow some of the heating to escape.

The double glazing windows are relatively modern and no replacement is required.

The costs of the replacement windows are approximately £2750 per flat which is £550 per window.

BH Response:

A window replacement programme has been carried out on the rear elevations of all blocks where the single glazed windows existed, constituting a total of 370 properties contained within the following blocks:

- 1-192 Marsh Drive
- 193-232 Marsh Drive
- 11-98 Marriotts Close
- 11-72 Warner Close

The windows in these blocks have been replaced with double glazed UPVC units. The properties included in this programme consisted of a combination of 2 bedroom maisonettes and 1 bedroom flats. All 1 bedroom flats have had all windows replaced as they are all rear facing, however the 2 bedroom maisonettes still have the original timber framed casement front windows, with new UPVC units to the rear (where living-room and bedroom are).

Rear elevation windows were in a very poor condition as a result of their geographical orientation being south west facing, and therefore subjected to wind driven rain over a long period of time. However, front elevation windows are in significantly better condition, and as a result do not pose a health and safety risk. For this reason and of course the obvious budgetary considerations of managing Regeneration estates, the front elevations were not included in the replacement programme.

Efficiency savings made on the original programme enabled 1 further block with a westerly facing orientation to be included as an addition to the programme. The decision to undertake the works this particular block, was as a result of the windows in this elevation being significantly worse than the front elevation, as a result of it's westerly facing orientation.

### Doors

The majority of the doors are in a good condition and minimal replacement is required. The doors are a mixture of upvc and timber.

Some of the blocks are deck access and the doors are open to the elements. These will require cyclical painting to ensure that they are maintained in a good condition and to extend their use.

The cost of replacement doors are upvc £850 & timber £550.

BH Response:

Replacement of doors is undertaken through the repairs and maintenance process when individual need arises.

## **Structure**

The blocks have a variety of finishes which include concrete render, upvc render and brick.

The concrete render is original and in good condition. It only requires cyclical painting. The upvc render is quite modern and generally in a good condition. There are a couple of small areas where it has cracked but replacement is not required.

Pointing in the brickwork is original and in good condition and no work is required.

BH Response:

Cleaning of the external cladding on the elevation where window replacement has been carried out has been done as part of that programme, in line with good value for money practices.

Should the need arise to carryout necessary repair to brickwork, render or cladding, this will be undertaken through the repairs and maintenance process when the need arises.

## **Communals**

The comunals are in poor condition. The main entrance doors are quite modern but the locks and several of the call systems have been vandalised and require repairing.

The corridor fire doors are original and in poor condition. The glazing is cracked and cannot be seen through and require maintenance and redecoration.

The lighting in the corridor and stairwells are poor. A lot of it is original. The covers are wither vandalised or discoloured and some of them do not work as not much light is provided in some areas.

Generally an overhaul of everything in the communal areas is required.

BH Response:

Extensive communal and environmental upgrade works have been undertaken on the West Hendon estate as part of the Regeneration Estate Works Programme 2008/9.

The programme includes a variety of work across the entire estate such as:

- Renewal, repair and decoration of communal doors
- Gating off of pram-shed areas and walkways to prevent ASB
- Constructing bin housing and refuse areas
- Redecorating communal entrance areas and stairwells
- Reglazing damaged glass panels and windows
- Carrying out an estate wide pest control programme

In addition to this, a full electrical and lighting upgrade programme to communal areas in the following blocks was undertaken:

- 1-192 Marsh Drive
- 193-232 Marsh Drive
- 11-98 Marriotts Close
- 11-72 Warner Close
- 1-125 Tyrell Way

The approximate total sum spent on the West Hendon estate during the 2008/9 financial year through planned programmes is £1.4m.

NB – this does not include repairs and maintenance spend as well as kitchen/bathroom upgrades and capitalised voids.

# HENDON RESIDENTS' FORUM

25 November 2009

Sangam Community Centre, 210 Broadway, Burnt Oak, HA8 0AP

Forum Officers' Action Notes

Chairman: Councillor Brian Gordon\*

Vice-Chairman: Councillor John Hart\*

\*Denotes Councillor Present

|    | Issue Raised  | Response  | Update  |
|----|---|---|---|
| 1. | <b>Budget Options Consultation</b>  | The council is currently preparing its budget for 2010/11 and would like to consult with residents on which budget options they feel are their priorities. The forum will include a presentation on the budget simulation tool that we would like residents to use to let us know their views.  | No further update required.   |
| 2. | <b>Core Strategy - Direction of Travel</b>  | The Core Strategy of the new Local Development Framework is open for consultation. The forum will include a presentation from Planning on the Core Strategy and how residents can get involved. If you would like more information on the Core Strategy and the consultation period, please see the homepage of the council's website <a href="http://www.barnet.gov.uk">www.barnet.gov.uk</a> where there is a link to more information. | <p>Consultation recently ended on the 11<sup>th</sup> January. All comments received will be considered and the document will be amended appropriately to account for these. A final version of the Core Strategy will be published in the summer for further consultation prior to it being submitted to the Planning Inspectorate.</p> <p>In late 2010, the Core Strategy will be subject to an Examination in Public following which it is intended to be adopted for decision making purposes early 2012.</p> |
| 3. | Our Neighbourhood Panel working with the Community Police have identified a problem with bike riding on the pavement in Burnt Oak. The Police have been helpful in stopping some cyclists and warning them of the offence. It would be beneficial to all concerned if official Barnet notices can be displayed in the area warning of the | <p>Power of a constable in uniform to give a person a fixed penalty notice under section 54 of the Road Traffic Offenders Act 1988 (fixed penalty notices) in respect of an offence under section 72 of the highway Act 1835 (riding on a footway) committed by cycling.</p> <p><b>Paul Lamb</b><br/> <a href="mailto:Paul.Lamb@barnet.gov.uk">Paul.Lamb@barnet.gov.uk</a></p> <p>The Council's current focus is to de-</p>               | <p>I really need a steer on signage which I intend to supply to Cllr Gordon. He is of the view that we should place signs up to deter cyclist that they are not allowed to use pavements.</p> <p><b>Lynn Bishop</b><br/> <a href="mailto:Lynn.Bishop@barnet.gov.uk">Lynn.Bishop@barnet.gov.uk</a></p>   |

|    | <b>Issue Raised</b>  | <b>Response</b>   | <b>Update</b>  |
|----|--|---|--|
|    | <p>potential dangers and the law covering this breach.</p> <p><b>Mr Bill Basham</b></p>  | <p>clutter footways by designing out unnecessary signage to deliver a cleaner street scene.</p> <p><b>Lynn Bishop</b><br/> <a href="mailto:Lynn.Bishop@barnet.gov.uk">Lynn.Bishop@barnet.gov.uk</a></p>   |  |
| 4. | <p>Now that the new school is up and running we know we will need our CPZ extended into the evenings and also the weekends. The School is already open on Saturday mornings and we know the School intends to open on Sundays. In new year they Madrasa will take place in the evenings as well.</p> <p><b>Judy Shepherd</b></p>   | <p>Any decision taken to extend the hours of operation of the CPZ would only take place should sufficient support from the community show there was a will for the Council to investigate. Subsequent actions would be based on actual experience of parking difficulties taking into account the times and days of the problems.</p> <p><b>Neil Richardson</b><br/> <a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p> | <p>No update required</p> <p><b>Neil Richardson</b><br/> <a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p>  |
| 5. | <p>We need new road signage. Cars for the new school shoot out of Dartmouth Road into Montagu Road without looking. There have been several near misses. We need some sort of slow down sign and also nearer the school something like "no horns - residential area."</p> <p><b>Judy Shepherd</b></p>  | <p>Officers are happy to investigate concerns regarding adequate signing and will report to the next Forum the outcome of their investigation.</p> <p><b>Neil Richardson</b><br/> <a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p>  | <p>Refuse collection at 8:30 affects the school run and increases traffic problems. Dartmouth Road.</p> <p>Can this be amended?</p> <p><b>Neil Richardson</b><br/> <a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p> <p>John Walker to comment from Network Management perspective in consultation with Jim Grahem?</p>   |
| 6  | <p>Fire Risk Assessments have or are being carried out on Barnet's tall buildings. In the past the fire service has not been able to reach above the 5<sup>th</sup> floor of Franklin House due to poor water pressure. Has this problem now been resolved?</p> <p><b>Geoff Johnson</b><br/> Chair<br/> Woolmead Avenue &amp; Welsh Harp Area<br/> Residents Association</p> | <p>Barnet Homes have discussed with LFB who have confirmed that there is not a problem at Franklin House that they are aware of as pressure comes from the fire engines, not the building.</p> <p><b>Paul Shipway</b><br/> <a href="mailto:Paul.Shipway@barnet.gov.uk">Paul.Shipway@barnet.gov.uk</a></p>   | <p>Barnet Homes have confirmed that the water pressure at Franklin House is tested regularly (most recently in November 2009) and that there is not a problem for Franklin House getting the required pressure (10 Bar in accordance with B.S 9990 2006.)</p> <p>As advised previously, the fire brigade has confirmed that they are not aware of any problems at Franklin House.</p> <p><b>Paul Shipway</b></p> |

| Issue Raised   | Response  | Update   |
|--|---|--|
| <p>7. How many residents and where in the Welsh Harp Area have been notified about the Woodfield Nursery planning application.</p> <p><b>Geoff Johnson</b><br/>Chair<br/>Woolmead Avenue &amp; Welsh Harp Area<br/>Residents Association</p> | <p>Nearly 400 properties have been consulted in accordance with the statutory regulations, the majority of which are within the London Borough of Brent.</p> <p>In addition, all relevant statutory bodies and local organisations have also been consulted. The consultation period expires 30 November 2009.</p> <p><b>Peter Alsop</b><br/><a href="mailto:Peter.Alsop@barnet.gov.uk">Peter.Alsop@barnet.gov.uk</a></p>   | <p><a href="mailto:Paul.Shipway@barnet.gov.uk">Paul.Shipway@barnet.gov.uk</a></p> <p>In line with the Council's own adopted procedures properties within 150m of the application site were consulted in respect of the proposed development. In addition 3 notices were erected around the site and a press notice was placed in a local paper. It should be noted that the Council's approach to publicising the application considerably exceeded the statutory requirements for consultation on developments of the nature sought.</p> <p>Properties in Woolmead Avenue are over 500m from the application site and this is why they were not consulted. Similarly, Cool Oak Lane is a very long road and many properties on it are well outside the 150m consultation radius from the application site. For example, there are properties on the road which are over 600m from the application site.</p> <p><b>Kevin Waters</b><br/><a href="mailto:kevin.waters@Barnet.gov.uk">kevin.waters@Barnet.gov.uk</a></p> |
| <p>8. a) When is Barnet Council going to implement the traffic calming measures asked for by local councillors for Cool Oak Lane NW9</p>   | <p>Officers have undertaken a detailed investigation at this location including assessments of speed, road layout and road profile - camber and alignment. Working within budget availability it had originally been anticipated that Vehicle Activated Signs (VAS) warning of the bend in the road would be a suitable first stage option. However, through the detailed investigation Officers are of the opinion that although there is no doubt the introduction of VAS would have a positive impact, there are</p> | <p>Assuming Council approval of the proposals it is envisaged the measures will be introduced by the end of the financial year although every effort would be made to introduce them as soon as possible.</p> <p><b>Neil Richardson</b><br/><a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p>   |

| Issue Raised  | Response  | Update |
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| <p>b) Could we please have KEEP CLEAR signs painted at the junction of Cool Oak Lane &amp; Woolmead Ave NW9 due to problems driving out of Woolmead Ave at peak times.</p> <p>c) Could we please have a CROSS NOW light incorporated into the traffic lights at the junction of West Hendon Broadway &amp; Cool Oak Lane NW9 before a resident gets killed attempting to cross the road</p> <p><b>Geoff Johnson</b><br/>Chair<br/>Woolmead Avenue &amp; Welsh Harp Area<br/>Residents Association</p> | <p>concerns regarding the road profile in contributing to accidents. Although no firm timescale can be given at the time of writing as to when improvements might be implemented officers are currently looking into the details of a preferred design solution intended to significantly reduce the likelihood of accidents which would include reprofiling the road camber and introduction of high containment kerbing and high friction surfacing.</p> <p>The costs to achieve this are likley to be significant but officers are actively exploring this aspect and can assure residents that this is being treated as a priority and the concerns taken seriously.</p> <p>Officers are aware this proposal has been rejected in the past, however this decision will be reviewed as part of the Cool Oak Lane study detailed above</p> <p>Officers are currently improving dropped kerb provision tin the area, including Cool Oak Lane at its junction with the A5 to promote pedestrian safety in the area under.</p> <p>Consideration has been given to whether it is feasible to introduce a 'green man' phase, but at present there are no plans to do so. The signals at the junction are key to traffic movement on the A5 and currently it is considered that due to the volume of traffic, introducing a delay through the provision of an additional phase would be contrary to what the council are achieving through the congestion reduction scheme along the A5.</p> <p>However, the level of demand for the facility and lack of crossing opportunities is to be ascertained – a survey is anticipated to be carried out within the next few weeks will be done in the next few weeks.</p> |        |

| Issue Raised  | Response  | Update   |
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|   | <p>Transport for London(TfL) are to review the signal timings as part of their Review Programme and we are hoping to use the base model that TfL will develop as a result to try various permutations and experiment on the possibility of introducing a green man. This model is expected from TfL by the end of the financial year.</p> <p>Depending on the outcome of this we would enter in to dialogue with TfL regarding possible pedestrian provision as TfL are responsible for signals and, although the A5 is a borough road, it is part of TfLs Strategic Road Network and TfL therefore have a stated interest in the operational aspects of this road.</p> <p><b>Neil Richardson</b><br/> <a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p> |  |
| <p>9. Is the children’s play area in Sturgess Park NW4 going to be refurbished before this park is handed over to Neeld Tennis Club as it is well used local amenity for the residents and their children.</p> <p><b>Geoff Johnson</b><br/> Chair<br/> Woolmead Avenue &amp; Welsh Harp Area<br/> Residents Association</p> | <p>The lease for Neeld tennis club has not yet been completed, with discussions on-going. The play area will not be refurbished before the club are granted a lease. Negotiations for the improvement of the play area are to be incorporated within the lease negotiations/discussions with the view to the club providing funds and/or undertaking improvements to the playarea. Sturgess Park is also included within the Brent Cross/Cricklewood regeneration scheme.</p> <p><b>Jenny Warren</b><br/> <a href="mailto:parks@barnet.gov.uk">parks@barnet.gov.uk</a></p>  | <p>As part of the agreement with Neeld tennis club to grant a lease, the club will carry out improvements to the play area.</p> <p><b>Jenny Warren</b><br/> <a href="mailto:parks@barnet.gov.uk">parks@barnet.gov.uk</a></p> |
| <p>10 When are the fallen leaves in York Park going to be cleared, as residents should not have to wait until Jan/Feb as in previous years.</p> <p><b>Geoff Johnson</b><br/> Chair<br/> Woolmead Avenue &amp; Welsh Harp Area<br/> Residents Association</p>  | <p>Leaves are left until the majority have fallen to enable the effective deployment of resources. Once the leaves are down these are cleared as part of the on-going winter maintenance programme, the maintenance programme will determine when the crews will visit the park. Last year the clearance of leaves from the park was very late and we will ensure this is carried out during December.</p> <p><b>Jenny Warren</b><br/> <a href="mailto:parks@barnet.gov.uk">parks@barnet.gov.uk</a></p>   | <p>A crew attended site in December to clear the leaves.</p> <p><b>Jenny Warren</b><br/> <a href="mailto:parks@barnet.gov.uk">parks@barnet.gov.uk</a></p>  |



|    | <b>Issue Raised</b>  | <b>Response</b>  | <b>Update</b>   |
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| 11 | <p>Are black taxi cab drivers allowed blue disabled badges? There is one who parks in our road - it is a Harrow badge - but if a driver is disabled how can he help with luggage etc!?? It is very common with mini cabs and none of them look disabled.</p> <p>Also can I have a definition of size of vehicle allowed a residents permit? We now have large 12 seater mini buses with resident permits.<br/><b>Judy Shepherd</b></p> | <p>Blue Badges are issued to people who are Registered Blind or who have a permanent condition which substantially affects walking ability. If anyone sees a Blue Badge being used by someone who does not appear to have such a disability then they should report it to the authority which issued the Badge.</p> <p>A resident's permit may be issued to a passenger vehicle, a goods carrying vehicle the overall height of which does not exceed 2.30 metres. A passenger vehicle means a motor vehicle (other than a motor cycle or disabled persons vehicle) constructed or adapted solely for the carriage of not more than twelve passengers (exclusive of the driver) and their effects and not drawing a trailer.<br/><b>Neil Richardson</b><br/><a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p> | <p>No further comment<br/><b>Neil Richardson</b><br/><a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p>   |
| 12 | <p>Dr Gosh has received a document from the Mayor of London on Health, Deprivation and Deficit. He has been asked to fill in and return in January. He wants to know whether residents at the forum have any views that he can include within his statement.<br/><b>Dr Gosh</b></p>  | N/A  | N/A   |
| 13 | <p>The pavements needs repairing outside 63 Talbot Crescent.</p> <p>The pavements needs repairing the junction of Rundell Crescent and Watford Way NW4.<br/><b>Dr Gosh</b></p>   | <p>A highways inspector will be tasked to carry out inspections of both areas and any intervention levels defects identified will lead to orders being issued to our contractors to affect necessary repairs.<br/><b>Paul Bragg</b><br/><a href="mailto:Paul.Bragg@barnet.gov.uk">Paul.Bragg@barnet.gov.uk</a></p>   | <p>An Officer will be visiting the site today Monday 18 January 2010 in order to check. Delays have been caused due to the adverse weather conditions. If this repair is outstanding it will be completed as soon as possible.<br/><b>Paul Bragg</b><br/><a href="mailto:Paul.Bragg@barnet.gov.uk">Paul.Bragg@barnet.gov.uk</a></p> |
| 14 | <p>I observed a PCN issued to an eastern European vehicle, subsequently the driver</p>   | <p>We rely on DVLA to provide us with the keeper details. If the vehicle has a foreign registration we are not able</p>  | <p>With regards to this individual case no vehicle registration number is</p>   |

| Issue Raised  | Response  | Update  |
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| <p>returned, he threw the PCN in the bin.</p> <p>What recourse does the Council have to deal with this?</p> <p>What action will the Council follow?</p> <p><b>Robert Gayle</b></p>  | <p>to obtain these details from DVLA. However, we work in partnership with the Police and regularly provide them with lists of persistent evaders in a effort to obtain keeper details.</p> <p><b>Florence Reece</b><br/> <a href="mailto:Florence.Reece@barnet.gov.uk">Florence.Reece@barnet.gov.uk</a></p>                              | <p>available, therefore no further update can be provided.</p> <p><b>Florence Reece</b><br/> <a href="mailto:Florence.Reece@barnet.gov.uk">Florence.Reece@barnet.gov.uk</a></p>   |
| <p>15 People get a PCN because they have for sale signs on their cars. Someone near me got a PCN. He was sent an email on 3 November 2009 by Dorne Kanareck. The PCN was correctly issued and he must now pay. However on 4 November 2009 a parking officer sent an email to say he no longer needed to pay the fine, all of these emails were sent to a cabinet member.</p> <p>Why was this fine retracted?</p> <p><b>Robert Gayle</b></p> | <p>There is a statutory process in place to challenge Penalty Charge Notices (PCN). Each case is judged according to the circumstances/evidence we are presented with. Under the Data Protection Act/Traffic Management Act, we can only respond/discuss this with the registered keeper of the vehicle.</p> <p><b>Florence Reece</b></p> | <p>No further update</p> <p><b>Florence Reece</b><br/> <a href="mailto:Florence.Reece@barnet.gov.uk">Florence.Reece@barnet.gov.uk</a></p>   |
| <p>16 Spur Road at Canons Corner, near junction at Brockley Hill.</p> <p>The Footpath in damaged and needs investigating.</p> <p><b>Mr Garfield</b></p>   | <p>This was expressed at the end of the meeting.</p>  | <p>Items have been inspected and works orders raised with our contractor. However, current weather conditions have restricted works and follow up inspections. Urgent work such as pothole filling is currently taking priority and it is expected that where work has not been completed there will be some delay in attending. Weather conditions permitting, it is anticipated that we will be able to resume the normal level of service within the next two weeks.</p> <p><a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p> |

|    | <b>Issue Raised</b>  | <b>Response</b>                                      | <b>Update</b>   |
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| 17 | <p>Spur Road</p> <p>The Esso petrol station/Tesco area.</p> <p>The area between the wall and grass verge is used by vehicles, including Borough vehicles which park there</p> <p><b>Mr Garfield</b></p>  | <p>This was expressed at the end of the meeting.</p> | <p>Civil Enforcement Officers have and will continue to pay particular attention to this location to deter and enforce against footway parking</p> <p><b>Neil Richardson</b><br/> <a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p>  |
| 18 | <p>Glengall Road Edgware near the junction of Broadfield Avenue.</p> <p>Tarmac was used to replace pavement. This is lower than other parts of the footway. It is a trip hazard. When it rains large puddles are formed.</p> <p>Can this please be investigated?</p> <p><b>Mr Garfield</b></p> | <p>This was expressed at the end of the meeting.</p> | <p>Items have been inspected and works orders raised with our contractor. However, current weather conditions have restricted works and follow up inspections. Urgent work such as pothole filling is currently taking priority and it is expected that where work has not been completed there will be some delay in attending. Weather conditions permitting, it is anticipated that we will be able to resume the normal level of service within the next two weeks.</p> <p><a href="mailto:Neil.Richardson@barnet.gov.uk">Neil.Richardson@barnet.gov.uk</a></p> |

The Forum which commenced at 6.30pm ended at 8:05pm

**Officers Present:**

Martin Cowie – Head of Planning and Development  
Gavin Lambert – Assistant Director of Strategy  
Paul Frost – Democratic Services  
Catharine Peters – Head of Finance  
Nick Lynch - Policy Planning Manager

**Committee Contact:** Paul Frost, Forum Administrator, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: [paul.frost@barnet.gov.uk](mailto:paul.frost@barnet.gov.uk)

**Date of next meeting:**

| <b>Date</b>           | <b>Venue</b>   |
|-----------------------|--|
| Wednesday 25 November | <b>St Joseph's Pastoral Centre, St Joseph's Grove, The Burroughs, Hendon, London NW4 4TY</b> |